

QM03 Quality Policy

This quality policy provides a framework for the setting and review of objectives, to deliver our commitment to satisfy customers' requirements and to meet our commitment to continually improve our management system.

Customer focus: As an organization we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Our Top Management have committed to creating and maintaining a working environment in which every member of the team is fully involved in achieving our objectives.

Engagement of people: As an organization we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organization we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence-based decision making: As an organization we have committed to only make decisions relating to our quality management system following an analysis of relevant data and information.

Relationship management: Aeristech recognises that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, regulatory and legislative responsibilities.

We have produced quality objectives which relate to this policy and they are documented in the quality management meeting minutes.

This policy is available/communicated to all interested parties as well as being made available to the wider community through publication on our Website and Company SharePoint/Intranet.

Approved on behalf of Aeristech Ltd by – Duncan Kerr - CEO

Signature:



Date:

23/11/20

Review Date:

23/11/21