

Changes to non-commodity charges

Non-energy related charges

npower

**Business
Solutions**

powered by **e-on**

Non-energy related charges

A separate agreement for on-supply customers, relating to non-energy related charges (e.g. Intelligent Analytics, energy audits and other Energy+ solutions)

How is it charged?

- For both Half-Hourly (HH) and Non-Half Hourly (NHH), Intelligent Analytics costs are displayed as separate fixed charges as a p/ Meter Point Administration Number (MPAN)/ day
- Charges for energy audits and other Energy+ solutions will be displayed as separate fixed charges as a total cost for the invoice period

How will it appear on my invoice?

- Intelligent Analytics costs will appear on your invoice in the 'Other MPAN charges' section
- Energy audits and other Energy+ solutions will appear on invoices in either the 'Other MPAN charges' or 'Other account charges' section

What are the key differences?

- All non-energy related costs will always attract standard rate VAT and not follow the tax treatment of the energy charges
- Charges will be displayed separately, providing greater transparency

Please contact your CRM Executive to learn more about our range of Energy+ solutions