

Standing and metering charges

Charges for the Data Collector (DC) retrieving meter reads or consumption data; the Data Aggregator (DA) for industry settlement processes and Meter Operator (MOP) for maintaining the meter

How is it charged?

- For Non-Half Hourly (NHH), metering and data collection charges are included within your standing charge
- For Half-Hourly (HH), metering and data collection charges are displayed as separate fixed charges as a p/Meter Point Administration Number (MPAN)/day

How will it appear on my invoice?

- For NHH these charges will be fixed into the supply contract and will appear as 'Standing charge' (previously the 'Administration charge')
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- For HH, charges may consist of:
 - Meter Operator (MOP) and/or
 - Agent services (DC/DA) or
 - Agent services (DA)
- Separate charges will appear on invoices in the 'Standing and metering charges' section where applicable
- Intelligent Analytics costs for both NHH and HH will appear separately in the 'Other MPAN charges' section of the invoice

What are the key differences?

- Charges will be calculated, applied and displayed at MPAN level, not account level
- Charges for HH MPANs will be displayed separately, providing greater transparency
- Intelligent Analytics costs will appear separately in the 'Other MPAN charges' section of the invoice
- Agent services (DC/DA) and standing charge will not include costs for Intelligent Analytics and therefore a reduced charge will be shown to reflect the removal of this cost (the reduction only applies if you have Intelligent Analytics in your agent services contract)
- Charges will be per annum and converted into daily rate instead of monthly rates
- NHH will see 'Standing charge' instead of 'Administration charge