

High-Performance Assurance

Power-up your business assurance function

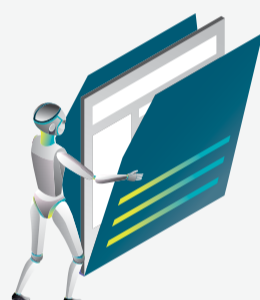
Have ultimate confidence your business assurance function is identifying risk in your sales process.

From pressure to reduce costs to increasing regulatory demands, we know compliance leaders are facing more challenges than ever. That's why we developed High-Performance Assurance (HPA) - a game-changing technology that unlocks hidden intelligence to drive quality, reduces process inefficiencies and gives skilled teams the ability to do more.

As a result, you'll have the power to reduce costs or increase checking, all with confidence you're identifying risk consistently.



Why go high-performance?



Drives efficiency

The cost of skilled compliance staff is increasing while budgets are being squeezed. HPA allows you to maximise the productivity of your team, giving you the power to direct your budget to where it's needed most.



Checks more files

Budget constraints often mean you have to compromise on visibility of risk and spans of control. But as HPA checks files quicker, you can increase checking levels without increasing resource.



Unlocks intelligence

You need confidence your business assurance function is identifying risk within your sales process. HPA provides unmatched management information and an enhanced audit trail, so you'll have the evidence you need to reassure yourself, the regulator and the Board that your risks are managed effectively.

How you benefit



More efficiency

Our technology reduces the amount of time reviewers spend on cases, giving you the power to use your budget and resource more flexibly.



More accountability

Next-level data analysis affords you greater reporting abilities, helping you to root out inefficiencies and keep your programme on-track.

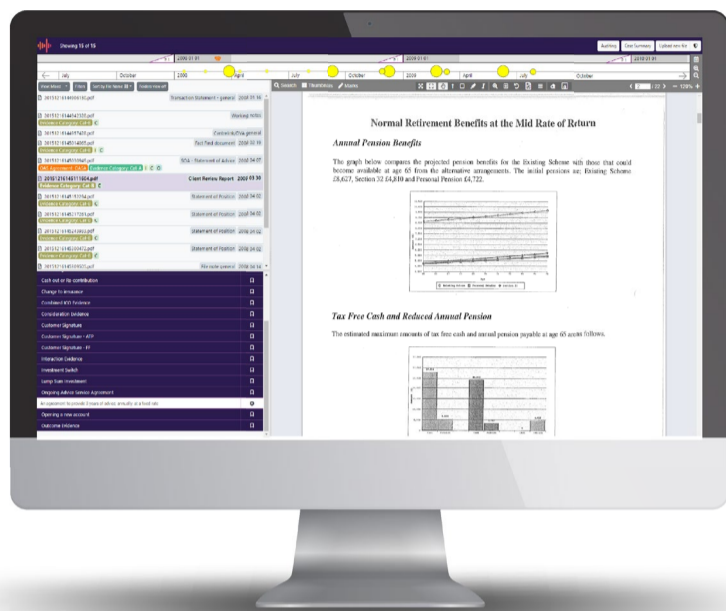


More confidence

An enhanced audit trail allows you to clearly see where your risks lie, giving you more control over how to mitigate them.

How does HPA work?

Enhanced by cutting-edge technology and artificial intelligence, our solution speeds up the file review process while improving quality and consistency. Here's how it works:



Smart case management

Our smart case management system replaces manual processes and reduces human error with automations and business rules. Cases are automatically allocated through the process and into reviewers' queues, documents are instantly opened in a single user interface and reviewers can quickly navigate to automatically linked documents - all at the click of a button.

Deep intelligence

With real-time MI, you can track programme progress and outcomes on a continual basis, while extracting deep insight into emerging risks and trends. Leverage this intelligence to inform thematic reviews, your training programmes and much more. HPA produces vastly more data, filters and interrogation options than traditional case management systems and spreadsheets.

Comprehensive evidence

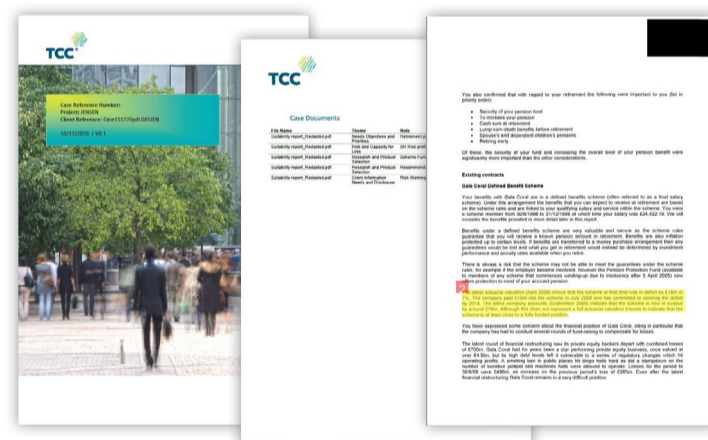
A complete audit trail is automatically generated for every case review in two PDFs from the evidence you previously bookmarked. Our Suitability Assessment Form (SAF) and Evidence Support Pack (ESP) for each case provides the judgement and rationale you need – all in one place.

Accelerated document review

Forget scrambling around to find the right documents. Our AI, trained using your data, dates and classifies documents automatically and visualises them on a timeline. Then, advanced searching and filtering functionality enables you to easily find what you need.

Advanced audit trail

Our unique bookmarking function automatically tags key evidence from within the documents and allows reviewers to manually assign evidence to assessment outcomes. Reviewers can quickly hyperlink and easily refer back to them when providing evidence for their rationale.



Discover how high-performance file reviews are also speeding up:

Remediation

Complaint handling



Take your business assurance to the next level

Connect with us:

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