Switch, onboard, serve and grow...

AMTSybex

...with end-to-end dataflow control

Over the last 30 years we've been in the middle of all types of disruption to the energy market. But nothing quite like what we're seeing now.

Privatisation, deregulation and smart metering certainly shook things up, but as the UK adapts to working from home in unprecedented numbers, energy consumption patterns are changing and all your people will be operating remotely.

Our complex sector just added another level of complexity overnight. And locked-down customers are adding to that as they look to reduce their costs and switch quickly, which makes the ability to scale even more important. That requires back-office systems that can communicate and share data automatically and without interruption between wholesalers, retailers and other market participants. Our process and dataflow management solution does just that.

It's called Marketflow, and takes large volumes of information from multiple sources, then co-ordinates the data journey across the market, all in-line with regulatory requirements. That ensures data is more accessible, verifiable and accurate – supporting problem-free switching. Marketflow also integrates with multiple billing and industry-specific systems – giving you end-to-end control of the whole process, including exceptions.

It's the most widely used solution in the UK, among established and new energy firms. You'll discover a little more about our heritage here. And how Marketflow is helping energy companies grow.

---

30 years ago
we opened our doors to the energy sector.

5/6
of the biggest energy firms use us for their dataflow management.

80%
of the market is covered by our solutions.

30m
meter points
and growing are managed by us.

35m
customers
in the UK have their data managed by our systems.

Marketflow at a glance

AFFINITY SUITE
marketflow
Market Interaction Management

Fully scalable: supports energy firms regardless of their customer base, with the ability to support over one million customers quickly.

Pay-as-you-grow model: our Software-as-a-Service model allows meters to be added as needed, and ensures you only pay for what is used.

Industry-specific: supports the full processing and validation of all industry data formats, the addition of new formats and all technical communications protocols.

Integration-ready: we're already integrated with a wide range of billing and CRM platforms, including SAP, Oracle, Ferranti and more.

Automated: manual intervention is minimised for quick and error-free exception handling.

Out-of-the-box support: covering all shipper and supplier industry processes in the UK, including registration, withdrawal, asset works, meter reading and data updates.

Reduced customer complaints: through automated escalation that delivers dataflows in a timely manner and cuts overdue processes.

We're here to help

Over the next week or so, we'll reach out to see if there's any way we can help you support existing and new customers at scale.

If you'd like to discuss anything you've read here further, then don't hesitate to contact us:

E: info@amt-sybex.com
W: amt-sybex.com

AMTSybex