



BUSINESS CONTUNITY POLICY

Puki® Technology is aware that the confidentiality, integrity and accessibility of information in all forms play a critical role in its sustainable success and good governance practices and that failure to provide information security at an adequate level will increase the risk of reputational loss as well as financial losses.

Puki® Technology, is aware that in order to manage the activities related to the products and services it offers effectively and uninterruptedly, it must ensure that critical business processes are maintained in a planned manner and that they are recovered in a timely manner and returned to normal status in a planned manner.

With the Business Continuity Policy, **Puki® Technology** ensures that necessary measures are taken by establishing processes, policies and strategies. It prepares business continuity plans taking into account customer expectations, corporate policies and legal obligations. In order to guarantee the operation of the plans in emergency situations, potential risks are regularly evaluated and drills are carried out for activities that prevent the realisation of risks. As a result, our company plans, establishes, regularly reviews and improves business continuity in order to manage interruptions in extraordinary situations, prevent system and resource losses and reputational damages, as well as fulfil its legal obligations.

And also;

- ✓ To be able to provide services in emergency and extraordinary situations in compliance with minimum service level and recovery time targets.
- ✓ To have a business continuity management system in compliance with international business continuity standards.
- ✓ To have a business continuity management structure in compliance with the relevant regulations.
- ✓ In order to be able to return to the normal service level within the prescribed periods after emergency and extraordinary situations,

We consider all these issues as a priority and undertake and declare that it is under the responsibility of our company to provide the necessary support for the allocation of the necessary resources.

Chairman of Board