



## QUALITY POLICY

**Puki® Technology** is aware that the products and services it offers in line with customer demands and expectations will create value in the sector within the framework of its quality policy, based on an approach that adopts continuous improvement and development within the scope of the legal regulations that the company is obliged to comply with.

With its Quality Policy, **Puki® Technology** makes the necessary risk and opportunity assessments in order to realise its products and services in accordance with the desired product and quality conditions, right the first time. As a result, it positions its products and services in the sector with continuous improvement activities. Puki® Technology continues to work on quality, customer monitoring and measurement studies and continuous improvement.

### Our vision in quality journey;

- ✓ Our priority is to keep satisfaction at the highest level by meeting customer expectations,
- ✓ To offer preferred products in all sectors,
- ✓ Providing optimum solutions,
- ✓ To be an organisation that respects the society and the environment we live in,
- ✓ Effective and efficient use of resources,
- ✓ Enabling the team spirit in the improvement and development process with the latest technical and technological developments in the field with the team focusing on continuous development.

### Our mission in quality journey;

- ✓ Our goal is to provide our customers with services that incorporate the latest technologies and to reduce the workload with user-friendly programmes as much as possible.
- ✓ Our products are developed according to legal regulations and standards and compliance is kept up to date.
- ✓ In order to protect the confidentiality of our customers' data for the products and services we offer, we serve with expert teams in the field.

### Our quality management principles;

- ✓ Customer Orientation
- ✓ Leadership
- ✓ Involvement of Individuals
- ✓ Process Approach
- ✓ System Approach in Management
- ✓ Continuous Improvement
- ✓ Realistic Approach to Decision Making
- ✓ Mutually Beneficial Supplier Relationships

We consider all these issues as a priority and undertake and declare that they are under the responsibility of our company.

Chairman of the Board